



# Liberty Alliance IDDY Awards Webcast

October 18<sup>th</sup> 2006

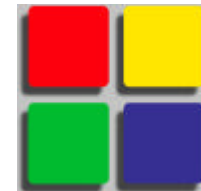
The UK Cabinet Office  
Government Gateway Project

**Bipin Dattani**

Director, Criminal Justice and Shared Services  
Sun Microsystems



- Liberty Alliance Award 2006
- What is the Government Gateway and what has it achieved to date ?
- What services are on the Government Gateway ?
- How many people use the Government Gateway ?



- The Government Gateway, the central registration system for online public services in the UK, has won the 2006 Liberty Alliance IDDY (IDentity Deployment of the Year) Award. Liberty Alliance is a global organisation for organisations and companies interested in improving online accessibility and security through the development of open standards and related guidance.
- The Cabinet Office's award was announced in California, and indicates international recognition of outstanding work around open, interoperable authentication in the e-government sector.
- The Government Gateway enables customers to sign up for many of the online UK Government services using a single user-identity and password. It also enables online services that are secure and allow people to use the internet for things like filing tax returns and applying for benefits. There are now well over 9 million registered users on the Government Gateway.

- The award is in recognition of a development project carried out jointly by Sun and Microsoft. The project delivered two 'protocol handler' components for the Government Gateway – one to support the WS-Federation protocol and one to support Liberty's ID-FF protocol.
- The e-Government Unit's e-Delivery Team (EDT) was selected for the award by a panel of identity management experts from within and outside the Liberty Alliance.
- Some of the key factors which prompted the award were:
  - > The project demonstrated EDT's commitment to incorporate open standards for key Gateway functionality;
  - > The work extends the potential use of Liberty protocols to UK national scale, and increases the interoperability of the Gateway;
  - > The Gateway architecture and the authentication protocols include the means to preserve the privacy of citizens as they authenticate to different service providers.
- **The award also reflects the Cabinet Office's commitment to working with partners across the public and private sectors to improve the public's accessibility of online services.**



- The Government Gateway underpins the UK Government's e-Services agenda with:
  - > Cross-Government identity management
    - > Registration and Enrolment
    - > Authentication and Authorisation
    - > Delegated rights and roles for citizens, businesses, intermediaries and Government employees – providing a common credential across all online services
  - > Reliable and secure messaging and transaction facilities for:
    - > Citizen-to-Government (C2G)
    - > Intermediary-to-Government (I2G)
    - > Business-to-Government (B2G)
    - > Government-to-Government (G2G)

- **Additional Government Gateway Functional Areas**
  - > Help Desk Application
    - > Used by Help-desk operators to carry out various duties and enquiries in support of their department's business through the Government Gateway
    - > The Application is accessed through a browser via either GSI or a secure Internet connection
  - > Payments Engine
    - > Is a Pan-Government facility that enables Departments, Local Authorities and Agencies to connect to the Merchant Acquirer of their choice for the collection of on-line payments by debit or credit card
  - > Secure Mail
    - > Enables secure outbound communication from a department to a user
  - > Alerts Engine
    - > Stand alone bespoke product
    - > Supplied and hosted by its third party provider

- **Key Milestones**

- **August 2006** – Since the launch of the Government Gateway in 2001, it has processed over 9 million active service enrolments, over 13 million submissions and over £32 million in payments
- **May 2006** – The HMRC Self Assessment peak processes over 1 million submissions processed through the Government Gateway in a single month
- **March 2006** – Cabinet Office e-Delivery Team, who deliver the Government Gateway, commences moves from Central London to new location in the North West of England
- **December 2005** – Fenland District Council Payment Engine becomes the 100th live service enabled via the Government Gateway
- **October 2003** – Government Gateway Payment Engine launched
- **July 2001** – Government Gateway wins its first major awards - Government Computing Innovation award and the Digital Britain award for joined-up government
- **January 2001** – Government Gateway launched, heralding the start of the Government's online secure joined-up service delivery agenda. It provided multiple government departments and agencies with a common Authentication Engine, Registration and Enrolment Engine, Transaction Engine and Helpdesk Tools

- **High volume services enabled via the Gateway**
- HMRC - Corporation tax (Online payment of Corporation tax)
- Pension Real Time Forecast (Online service)
- New Tax Credits - (Benefits for families with children and low paid employees through payments through the wage packet)
- Self Assessment – (Payment of tax online)
- PAYE (Income Tax “Pay As You Earn”) - P6/P9 and P35 tax/payroll notifications
- DWP - Edon (Employers direct online job advertising)



- **Key recent delivery milestones**
- Over 9 million active enrolments on the Government Gateway
- Over 13 million submissions now processed through the Government Gateway
- Over £32 million (approx. \$60m) in payments have passed through the Government Gateway Payment Engine. Over 450,000 settled transactions since October 2003

- **May 2006 - a month to remember**
- The month of May was the busiest ever for Government Gateway. For the first time since it was launched, Gateway processed over a million submissions in a single month, with a total of **1.23 million**. Just over a million of these were for the income tax PAYE (Pay As You Earn) service. The PAYE peak also led to a record number of authentications with **2.74 million** for the month.
- In the busiest hour the number of requests to the Government Gateway from departmental portals was triple those seen during the busiest hour of the January 2006 tax Self Assessment peak. The average number of requests to Gateway during this hour exceeded 800 per minute.



# Liberty Alliance IDDY Awards Webcast

Thank You

**For further details please contact:  
Bipin Dattani**

[bipin.dattani@sun.com](mailto:bipin.dattani@sun.com)

or

**Robin Wilton**

[robin.wilton@sun.com](mailto:robin.wilton@sun.com)

