



# eID Trends in french eGovernment

Liberty Alliance Workshop

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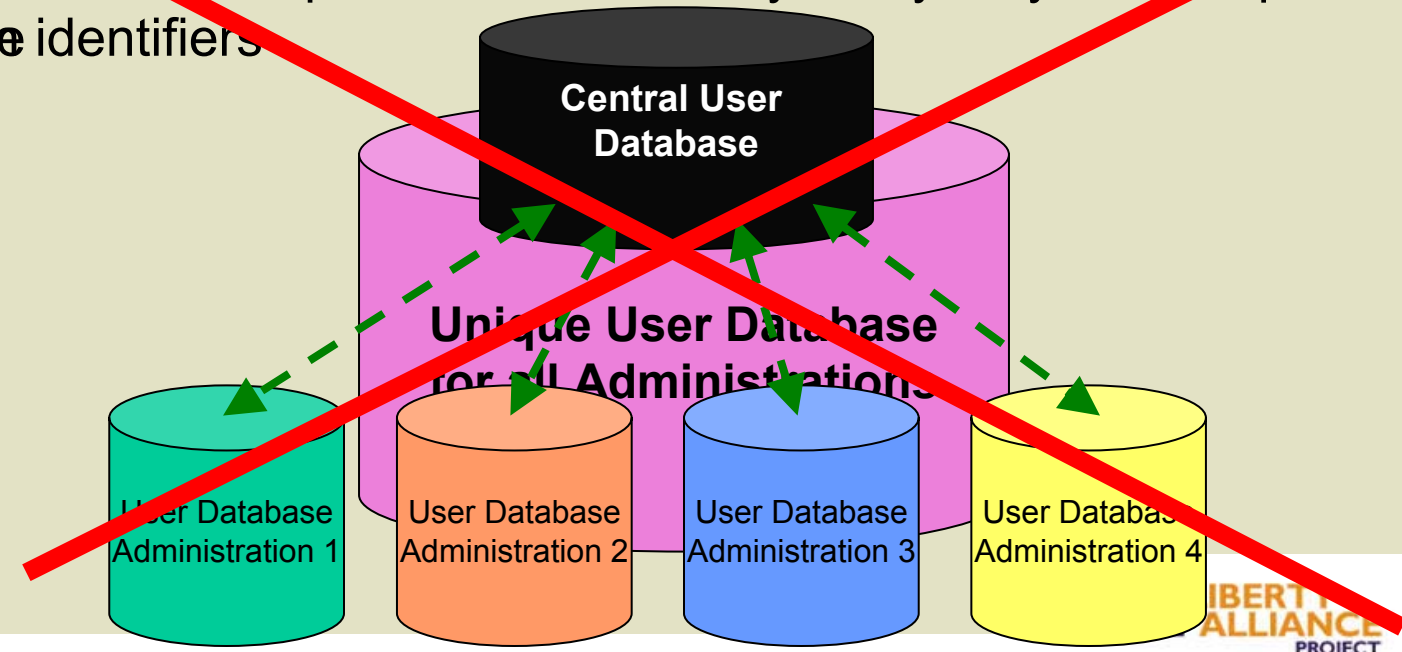
French Ministry of Finance, DGME

# Agenda

- What do we have today ?
- What are our plans ?
- What needs to be solved !

# What do we have today ?

- (e-)Identity is a very sensitive subject in France
  - Cultural heritage : freedom, independancy... privacy !
  - Big focus on sectorial identifiers (like SSN)
  - Creation of the CNIL in the 70's
  - Use of an identifier of another public entity needs to be heavily legally approved
- All that means that we have very tight identity silos
  - ~~No way to create a centralized database with relations between all the user database identifiers~~



# What do we have today ?

- But, like every country, we want to :
  - Develop online services for our citizens
  - Improve efficiency of citizen demands treatment
  - Set up a fast, modern and seamless administration
- All that with the respect of the citizen privacy, of course...

# What are our plans ?

- First, the **front office** : the project



- This is a :

- Personalized portal
- With Liberty SSO
- With unified mess system in a dashb
- With an e-Safe, storing personal documents and datas for future administrative use

The screenshot displays the 'Mes documents' section of the Mon Service-Public.fr website. At the top, there's a navigation bar with 'DÉMARCHES', 'Aide', 'Plan du site', and 'Accessibilité'. Below this, the user's name 'Daniei72' and a 'Déconnexion' link are visible. The main content area is titled 'Mes documents' and includes a search bar with 'Rechercher' and 'Mots-clés' fields, and a 'Dans' dropdown menu. A table lists documents with columns for 'Intitulé du document', 'Date', 'Type de document', 'Auteur (émetteur)', and 'Actions'. The table is divided into sections for the years 2006 and 2005, each containing entries for 'Carte d'identité', 'Permis de conduire', 'Livret de famille', 'Fiche de paie 10/2006', and 'Intitulé de la démarche'. The sidebar on the left offers navigation options like 'Retour à l'accueil', 'Liste des documents', 'Données perso', 'Ma communauté', and 'Options de sécurité'. At the bottom of the page, there are links for 'Nos partenaires', 'Sécurité', 'A propos du site', 'Mentions légales', and 'Crédits'.

→ Relevé de carrière et estimation de retraite

→ Simulation de droits à la retraite des salariés du secteur privé


# What are our plans ?

**This is on a good way (online in 2008)**

**But this is only a first step !**

# What needs to be solved !

## 1 - Provisioning

- Having a strong and reliable e-Identity for our citizens means that :
  - 1) We know how to securely associate an e-Id mean with a citizen and then deliver it in “good” conditions
  - 2) We know how to (re-)use this e-Id, key for customized online services
-  runs for 2)
- But we are still working on 1) :
  - Because every one is “happy” with his own system (“today is not the best, but it is not so bad and it works”)
  - Because “provisioning” process must be centralized ; and centralization frightens
  - Because responsibility on 1) is huge : who wants to support the risk/cost ?

# What needs to be solved !

## 2 - Attributes

- E-Id is nice, but the real issue is about personal attributes :
  - That is what makes **you** unique and specific
  - That is what gives you rights and duties
  - That is what allows a good and efficient administration
- But this has to be a win-win deal between the user and the administrations :
  - Better and reliable personal datas for the public bodies needs
  - Better transparency of the use of your datas
- Thus we must focus in the same time on :
  - Personal attributes certification (or “reliabilization”)
  - Transparency on public back-offices



# What needs to be solved !

## 3 - Update and recovery

- Finally, operational issues appear : how to maintain the system work fine (once built)
  - How to ensure an easy and secure process for the recovery of an e-Id mean when it is expired or usurped (digital certificate) ?
  - How to ensure that my - so critical and useful - personal datas will be well updated when I will move, marry, have children, change job... ?
- More generally, take care about the “exceptions” : the few percents of cases that cost the major percents of the budget
  - The system doesn't “grant” me access any more
  - My profile does not match any case known by the system
- We need to be very careful of the connections between Id & e-Id

# Thank you !

## Wants to know more ?



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